

SALA Safe

SALA's steps to wellbeing and safety during the COVID 19 Pandemic

SALA Safe Introduction

SALA Hospitality Group has implemented the following health and safety best practices, in response to the COVID-19 pandemic. With the wellbeing of our guests and team members being our utmost priority, the following initiatives have been adopted to ensure the highest hygiene standards, whilst preserving our core guest experience.

The following group policy has been developed in line with the recommendations of global and national health authorities. These measures will be regularly reviewed and modified based on the latest advice.

PERSONAL PROTECTIVE EQUIPMENT

- The following equipment will be provided to all team members and guests, to be used as required:

- Face masks
- Hand sanitizer
- Disposable gloves
- Sanitizing wipes

TEMPERATURE CHECKS

- Every guest will have their temperature checked upon arrival using an electronic thermometer.
- Any guest with a temperature exceeding 37.5 degrees Celsius will be required to remain in a separate air-conditioned area for a period of 30 minutes. If their temperature is still above 37.5 degrees Celsius, the guest will be referred to a medical facility.
- No guest with a temperature exceeding 37.5 degrees Celsius will be permitted to check in to the property.

RESTAURANT TABLE SETTINGS

- Tableware will be minimised to reduce contact points.
- All items will be disinfected after each guest.

SOCIAL DISTANCING AT RESTAURANTS

- Tables will be positioned a minimum of 1.5 metres apart.
- A maximum of 4 guests per table will be permitted, with all diners separated by one seat.
- No bar counter seating will be permitted.
- No open buffets will be offered. Alternatively, separate food stations will be staffed by our team members serving individual portions.

RESERVATIONS FOR GYM AND SPA (RESORTS ONLY)

- Reservations for gyms and spas can be made via the Spa Reception or Guest Services, in 60-minute blocks.
- Maximum of 2 guests per reservation.
- Spa attendants will thoroughly disinfect all surfaces between sessions.
- When cleaning floors, disinfectant will be applied thoroughly using a mop, sponge or cloth and left for 10 minutes before removing.

